



109 COLDHARBOUR COTTAGES

SHERBORNE
Dorset DT9 4JL

Tel: 01935 839365
Fax: 01308 420642

INTRODUCTION

109 Coldharbour Cottages provides support and long-term accommodation for 4 adults with a learning disability. The home is contracted with the Dorset Supporting People Team at Dorset County Council.

The home is tastefully decorated and furnished, providing a relaxed atmosphere which promotes ordinary living. Our aim is to maintain individuality, the promotion of independent living, personal dignity and respect. Tenants are supported to exercise their personal choice in any decision that may affect them.

LOCATION

109 is an attractive semi detached property situated on a friendly residential housing estate on the outskirts of Sherborne. The house is within easy walking distance of shops and the town centre although the home does have its own transport, which tenants may access for appointments, shopping, outings and holidays. 109 has ample parking to the rear of the property



MOVING INTO 109 COLDHARBOUR

If you are interested in living at 109 Coldharbour, You will need to contact your Social Worker or the Community Learning Disability Team who will be able to will advise you if care management is appropriate.

Before any decisions can be made about moving into the home, an agreement needs to be made about whether 109 Coldharbour will be the right home for you and also who will be paying for your rent and support. This is usually done following care management assessments by Social Services and Karen Clarke, the Manager of 109 Coldharbour.

Once you have been told in writing that you are able to live at 109 Coldharbour Karen will arrange for a planned admission which will include visits for tea and overnight/weekend stays dependent upon what is best for you.

COMPLAINTS / COMMENTS / COMPLIMENTS


Seán Gray MA RMN RGN Dip.Ac
Chief Executive
Dorset Residential Homes
Connaught House, 22 Cornwall Road, Dorchester, Dorset DT1 1RU

Tel: 01305 267483

Or

Dorset Supporting People
County Hall, Colliton Park, Dorchester, Dorset DT1 1XJ

Tel: 01305 251000

 **drh** is a charitable non-profit-making company with a well qualified and experienced management team and board of directors. We are committed to providing services for people in the county of Dorset who have a learning disability or mental illness. Our aim is to provide a high quality, responsive service that reflects the needs of the individual and enhances the quality of their life.

supporting independence

WHO PAYS FOR THIS?

You can claim help with payment from the local council. This money is known as "Supporting People" money. Karen or Deborah will explain this to you.

The local council will send this money direct to DRH.

DRH will give you a "Support Agreement", which tells you how much your support actually costs.

We can help explain what this Support Agreement means and if you are happy, we will ask you to sign it with your name.



MONITORING

109 Coldharbour is contracted with the Supporting People Team at Dorset County Council. Supporting People monitor the service Coldharbour offers and ensures that the home complies with relevant legislation. The Home Manager is directly accountable to the DRH Chief Executive. Regular monitoring is carried out by the Deputy Chief Executive.

Everyone living at 109 Coldharbour has a tenancy agreement with the home's landlord, Signpost Care Partnership. DRH manage the home and the support staff.

109 Coldharbour staff will help you to complete the forms that are required to apply for the costs of your day-to-day support and housing benefit, which will contribute to the cost of your weekly rent.

STAFFING

Karen Clarke is the Home Manager. Karen has many years experience. Some members of the support team are currently studying for NVQ Level 2.



Support is available on a 24-hour basis. There are experienced support staff on duty in the morning and evening. There is also emergency assistance available by using the Careline facility installed within the house. This is a box located next to the telephone by pressing the button you can be connected to 24-hour support service who will summon immediate help should you need it when staff are not around. The staff team work together to provide a support package that is tailored to your individual needs. We are committed to ensuring the lives of tenants living at 109 are varied, stimulating and fulfilling, promoting optimum independence.

ACCOMMODATION & FACILITIES

This spacious home comprises of 4 single bedrooms, a shared bathroom with shower and separate downstairs toilet. Tenants are welcome to bring their own furniture for their room if they wish to do so.

There is a combined lounge and dining room, which leads out on to a conservatory overlooking a large rear garden and patio area.

Tenants choose and are encouraged to take part in all aspects of daily living, both within the home and the community.



HEALTH NEEDS

There is a large modern health centre within close walking distance of the house, offering a choice of general practitioners providing health care on a 24-hour basis. Tenants are encouraged to register with a GP of their own choice. In addition, the staff team have close working relationships with the local Community Learning Disability Team.

DRH is also registered with the Care Quality Commission as a Domiciliary Care Provider, so if you should fall ill and require additional support in the way of personal care, this can be arranged.

MEALS



Meal times are flexible around the activities of the individual. Staff support tenants to purchase, prepare and cook their own meals.